Commonwealth of Massachusetts

BEST Program Operations Work Group Finance Session 4

Business Enterprise Systems
Transformation Program Management Office







- Agenda for the day
- OWG session 3 synthesis
- Overview of topics to be covered
- Interactive exercise: Finance process flows
- Debrief
- Next steps



Agenda for the day

Welcome and kick-off	 Recap OWG 3 session summary Review instructions for interactive exercise 	15 min
Interactive breakout sessions	■ Breakout #1	25 min
	■ Break	10 min
	Breakout #2	25 min
Wrap-up	 Share key insights from interactive exercise Discuss next steps 	15 min





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Breakout sessions in action

















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OWG 3 process areas

OWG 4 March 3, 2020

Record to Report

Subfund Accounting Management





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Finance Breakout Instructions

Initial positions



Instructions

Room 1

Each process flow has been divided into sub-components. We need your inputs to *identify pain points*, *Commonwealth requirements*, and the *high level system landscape* along the process flow

- 1. Assemble at the poster marked with your group number
- 2. Review the process flow with moderator
- 3. Take few minutes for individual review, if needed
- 4. Discuss the process flow with your group
- 5. Update the poster (pain points, requirements, systems) as a group
- 6. When the breakout time is up, please rotate clockwise to the next poster
- 7. Repeat for each breakout

Key considerations

- Process flows are not current state or future state, these are generic flows based on common practices meant to spur discussion
- "Commonwealth requirements" refers to requirements that must be included in future solution. Common ones include statues, union rules, risk and compliance, etc.





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Session debrief



- Pain points: Which pain points resonated the most with the group? Which is the most complex part of this process flow?
- Requirements: What are some of the most important requirements for your process flow?
- Systems: What are the most important systems for this process flow? How many systems, roughly, are currently involved in this process flow?
- · Additional takeaways, if any





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March - OWG subgroup sessions

Pain points & requirements deep-dives

- · Attendees: functional subgroups
- · Agenda: Deep dive on select pain points and Commonwealth requirements by process area
- Topics:
 - Cash Management/ Treasury
 - Chart of Accounts & General Ledger
 - Capital Budgeting/ Project Management/ Capital Assets
 - Agency Deep Dives as needed
- OWG members will
 - Identify potential benefits
 - Flag potential interdependencies
 - Build rationale for change



Questions and Comments

